

## We-Fix-U Patient Safety Procedures

Thank-you for choosing We-Fix-U for all your health care needs. We have modified all our processes to ensure you are safe throughout your session at We-Fix-U.

Please read and follow instructions to ensure a safe environment for all:

- **We have a 3 point COVID19 screening protocol:** You have completed the first when you booked your appointment, the second requires your signature and the third will be done verbally when you arrive.....if you feel you are at risk please request one of our Online therapy services.
- Prior to arrival please make sure you have completed all requested forms which can be found online on our website: <http://www.we-fix-u.com/patientforms> All forms are under the **Patient Info** tab (top middle)
  - Please complete electronically or bring with you all requested forms such as:
    - New Patient Registration Form
    - COVID19 Self Declaration Form
- What to bring or not to bring to your session
  - Come alone if you can
  - Wear appropriate clothing for the session you are attending
  - Do not bring anything non-essential into the clinic
  - All staff and patients are required to wear a mask. Please bring a mask or you can purchase one for \$2 at the door.
- Washrooms will be closed and only available for emergencies
- Arrive 5 minutes prior to your session and come right in
- Clean your hands just prior to entering at our hand washing station, don your mask.
- You will be asked one last time by our receptionist to declare you are not at risk
- You will then be directed to go directly to your freshly cleaned treatment room where your practitioner will meet you. Your practitioner will be wearing all recommended PPE and your treatment area is cleaned before and after every patient.
- At the end of your session you will set up all future treatment sessions with one of our assistants (bring your calendar)
- You will then go to reception to pay...please stand on the square. We still offer direct billing and accept all credit and debit cards. NO CASH please.
- When leaving our building wash your hands again and dispose of any 1 time use masks
- Be safe and see you soon

Your support is needed to help us help more people.....the highest compliment is a referral or google review, we would appreciate your review. If you did not have a great experience please contact me the owner and I will make it right or refund your money [davidevans@we-fix-u.com](mailto:davidevans@we-fix-u.com)

We are here for you,  
Dave Evans